



Rutland Veterinary Centre



Lifetime
Care Club

PLANNING FOR YOUR PET'S HEALTH

Our Lifetime Care Club provides all the support you need to ensure your pet's long and happy life; it is easy to manage with our cost effective Direct Debit scheme.

Vaccinations, health checks, flea and worm treatments are included for cats and dogs. Rabbits benefit from vaccinations, health checks, flystrike prevention and a monthly bag of either hay or food.

Regular visits with our vets and nurses allows us to carefully monitor your pets health as they age and to offer advice, support and treatment planning which may prevent problems arising in the future.

Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care.

It couldn't be simpler

All Lifetime Care Club members receive added benefits of discounts on many other items within the practice such as neutering, dentistry, long term medications, food and all pet shop items.

HOW DO I REGISTER?

Please complete both the application and Direct Debit forms and hand them to a member of staff.

We will require your bank account details.

Your first payment is due at the time of registration. Full benefits may be restricted until your first direct debit payment has been taken, though discounts can be enjoyed straight away. A member of our team will be happy to help you and answer any queries you may have.

LIFETIME CARE CLUB FEES FOR DOGS AND CATS

NOV 2019 TO NOV 2020

Dog

Weight *	Monthly
0-10kg	£11.50
10-25kg	£13.00
25-40kg	£15.00
40-60kg	£16.00

For an annual fee of £15.00 we will post out the quarterly worm and flea treatment for dogs and cats.

* *Expected adult weight*

Cat

Monthly £12.00

Package for Dogs and Cats includes:

- Annual examination by a veterinary surgeon at time of vaccination
- Annual booster vaccinations - Dogs routine booster vaccination (L2) and kennel cough
- Cats routine booster vaccination and leukaemia
- Worming treatments (4 times per year)
- Flea treatments/prevention (sufficient for 12 months)
- 6 month prescription check (if on long term medication)

FREE monthly nurse checks including:

- Dental and diet advice
- Nail clipping
- Senior healthcare including a free urine test
- Microchipping
- Anal gland expression (if needed)

DISCOUNTS:

10% off neutering

10% off routine dentistry

10% off long term medication

10% off any pet shop items

10% off in-house blood tests

5% off lifestage & prescription diets

Please note discounts cannot be used in conjunction with any offers

LIFETIME CARE CLUB FEES FOR RABBITS

NOV 2019 TO NOV 2020

Rabbit

Monthly £12.50

Rabbit Lifetime Care package:

- Annual examination by a veterinary surgeon at time of vaccination
- Annual booster vaccinations – Myxomatosis, VHD and VHD2
- Flystrike control (one bottle of Rearguard[®] provided)
- Choose from either 2kg bag Burgess Rabbit Pellets or a 1kg bag of Burgess Feeding Hay every month

FREE monthly nurse checks including:

- Dental and diet advice
- Nail clipping (if needed)

DISCOUNTS:

25% off additional flystrike prevention (Rearguard[®])

10% off neutering

10% off routine dentistry

10% off long term medication

10% off any pet shop items

10% off in-house blood tests

Please note discounts cannot be used in conjunction with any offers

LIFETIME CARE CLUB APPLICATION FORM

NOV 2019 TO NOV 2020

Please fill in and post this form back to us, or return it to the surgery when you next visit.

ABOUT YOUR PET

Please note: if Lifetime Care Club membership is cancelled before the annual renewal date, a £20 + VAT cancellation fee will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately.

Pet Name	Age	Monthly Premium	Monthly Premium Date
			1st / 15th
			1st / 15th
			1st / 15th
			1st / 15th

Signature

I have read and accept the Declaration

Date of Birth (required for security reasons) / /

Date / / (This is your renewal date)

ABOUT YOU (The veterinary account holder)

Please complete all sections:

Surname Mr/Mrs/Miss/Ms	
Other names	
Email address	
Home address	
County	Postcode
Phone number	

Branch use Rutland Veterinary Centre I/D Bank details checked

		S	A								
--	--	---	---	--	--	--	--	--	--	--	--

		S	A								
--	--	---	---	--	--	--	--	--	--	--	--

		S	A								
--	--	---	---	--	--	--	--	--	--	--	--

		S	A								
--	--	---	---	--	--	--	--	--	--	--	--



THE DIRECT DEBIT GUARANTEE

Banks and building societies may not accept Direct Debit instructions for some types of account. This guarantee should be retained by payer.

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amounts or date of frequency of your direct debit, Rutland Veterinary Centre Ltd will notify you within 10 working days in advance of your account being debited or as otherwise agreed. If you request Rutland Veterinary Centre Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Rutland Veterinary Centre Ltd or your bank and building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – if you receive a refund you aren't entitled to, you must pay it back when Rutland Veterinary Centre Ltd ask you to.
- You may cancel your Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

DECLARATION

I declare that:

The information I have given on this form is true and complete for this contract to be legal and valid.

I am over 18 years and over

If your pet's weight changes from that specified then further charges may be incurred.

The Lifetime Care Club is not transferrable

There may be an annual increase at the discretion of the practice. We will write to you in advance of this.

Please note that if your Lifetime Care Club membership is cancelled before the annual renewal date (date of signature), a £20 + vat cancellation

fee will be charged, any goods received under the Lifetime care club be payable immediately less any debits received.

I am aware that certain products if requested specifically may attract a surcharge.

All products included in the annual subscription must be taken within the annual payment period. Products cannot be carried forward to the next annual year.

Payments will be taken by separate monthly Direct Debits.

I have read and understood the Terms and Conditions of the Lifetime Care Club.

INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the whole form using a ballpoint pen and post it to Rutland Veterinary Centre.

Name and full postal address of your bank or building society	
To: The Manager	Bank/Building Society
Address	
Postcode	
Name(s) of account holder(s)	

Branch Sort Code	<input type="text"/>	<input type="text"/>	<input type="text"/>
------------------	----------------------	----------------------	----------------------

Bank/building society account number	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
--------------------------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

Service user number	4	5	0	1	2	0
---------------------	---	---	---	---	---	---

Reference	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
-----------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------	----------------------

Instructions to your bank or building society

Please pay Rutland Vet Centre Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Rutland Vet Centre Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date



Rutland Veterinary Centre

Market Harborough Branch

Langton Garden Centre
Melton Rd, M. Harborough
LE16 7TG

01858 545821

harborough@rutlandvets.co.uk

 facebook.com/rutlandvetsmarketharborough

Oakham Branch

Maresfield Rd
Oakham
LE15 7OU

01572 770011

oakham@rutlandvets.co.uk

 facebook.com/rutlandoakham

Uppingham Branch

12a Ayston Rd
Uppingham
LE15 9RL

01572 822399

uppingham@rutlandvets.co.uk

 facebook.com/rutlandvets



www.rutlandvets.co.uk