

## INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT

Please fill in the whole form using a ballpoint pen and post it to Rutland Veterinary Centre.

Name and full postal address of your bank or building society	
To: The Manager	Bank/Building Society
Address	
Postcode	
Name(s) of account holder(s)	

Branch Sort Code

Bank/building society account number

Service user number  4  5  0  1  2  0

Reference

### Instructions to your bank or building society

Please pay Rutland Vet Centre Ltd Direct Debits from the account detailed in this instruction subject to the safeguards assured by the Direct Debit Guarantee.

I understand that this instruction may remain with Rutland Vet Centre Ltd and, if so, details will be passed electronically to my bank/building society.

Signature(s)
Date



## Rutland Veterinary Centre

### Market Harborough Branch

Langton Garden Centre  
Melton Rd, M. Harborough LE16 7TG  
01858 545821

harborough@rutlandvets.co.uk

facebook.com/rutlandvetsmarketharborough

### Oakham Branch

Maresfield Rd  
Oakham LE15 7WN  
01572 770011

oakham@rutlandvets.co.uk

facebook.com/rutlandoakham

### Priors Hall Branch

Holland Square  
Hampstead Road  
Priors Hall Park

Corby NN17 5GT  
01536 903777

priorshall@rutlandvets.co.uk

Rutland Veterinary Centre Weldon

### Uppingham Branch

12a Ayston Rd  
Uppingham LE15 9RL  
01572 822399

uppingham@rutlandvets.co.uk

facebook.com/rutlandvets



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www.rutlandvets.co.uk



## Rutland Veterinary Centre



# Lifetime Care Club

Quality care made more affordable with convenient monthly payments



### THE DIRECT DEBIT GUARANTEE

Banks and building societies may not accept Direct Debit instructions for some types of account. This guarantee should be retained by payer.

- This guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amounts or date of frequency of your direct debit, Rutland Veterinary Centre Ltd will notify you within 10 working days in advance of your account being debited or as otherwise agreed. If you request Rutland Veterinary Centre Ltd to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Rutland Veterinary Centre Ltd or your bank and building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society – if you receive a refund you aren't entitled to, you must pay it back when Rutland Veterinary Centre Ltd ask you to.
- You may cancel your Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

### DECLARATION

#### I declare that:

The information I have given on this form is true and complete for this contract to be legal and valid.

I am 18 years and over.

If your pets weight changes from that specified then further charges may be incurred.

The Lifetime Care Club is not transferrable.

There may be an annual increase at the discretion of the practice. We will write to you in advance of this.

**Please note that if your Lifetime Care Club membership is cancelled before the annual renewal date (date of signature), a £20 + vat cancellation fee will be charged, any**

**goods received under the Lifetime care club be payable immediately less any payments made.**

I am aware that certain products if requested specifically may attract a surcharge.

All products included in the annual subscription must be taken within the annual payment period. Products cannot be carried forward to the next annual year.

I understand that it is my responsibility to utilise the package to its full value. Payments will be taken by separate monthly Direct Debits.

I have read and understood the Terms and Conditions of the Lifetime Care Club.

# PLANNING FOR YOUR PET'S HEALTH

Our Lifetime Care Club provides all the support you need to ensure your pet's long and happy life; it is easy to manage with our cost effective Direct Debit scheme.

Vaccinations, health checks, flea and worm treatments are included for cats and dogs. Rabbits benefit from vaccinations, health checks, flystrike prevention and a monthly bag of either hay or food.

Regular visits with our vets and nurses allows us to carefully monitor your pets health as they age and to offer advice, support and treatment planning which may prevent problems arising in the future.

Our monthly Direct Debit payment scheme spreads the cost throughout the year so you can rely on constant care.

## It couldn't be simpler

All Lifetime Care Club members receive added benefits of discounts on many other items within the practice such as neutering, dentistry, long term medications, food and all pet shop items.

### HOW DO I REGISTER?

Please complete both the application and Direct Debit forms and hand them to a member of staff.

We will require your bank account details.

Your first payment is due at the time of registration. Full benefits may be restricted until your first direct debit payment has been taken, though discounts can be enjoyed straight away. A member of our team will be happy to help you and answer any queries you may have.

## LIFETIME CARE CLUB FEES FOR DOGS AND CATS

MAY 2023 - APRIL 2024

Dog		
Weight *	Monthly	
0-10kg	£14.50	For an annual fee of £15.00 we will post out the quarterly worm and flea treatment for dogs and cats.  * Expected adult weight
10-25kg	£16.50	
25-40kg	£18.50	
40-60kg	£20.00	
Over 60kg	£22.00	

**Cat**  
Monthly £14.50

### Package for Dogs and Cats includes:

- Annual examination by a veterinary surgeon at time of vaccination
- Annual booster vaccinations - Dogs routine booster vaccination and kennel cough
- Cats routine booster vaccination and leukaemia
- Worming treatment (sufficient for 12 months)
- Flea treatments/prevention (sufficient for 12 months)
- 6 month prescription check (if on long term medication)

### FREE monthly nurse checks including:

- Dental and diet advice
- Nail clipping
- Senior healthcare including a free urine test
- Microchipping
- Anal gland expression (if needed)

### DISCOUNTS:

- 10% off consultations
- 10% off neutering
- 10% off routine dentistry
- 10% off long term medication
- 10% off any pet shop items
- 10% off in-house blood tests
- 10% off Animal Health Certificates
- 5% off lifestage & prescription diets
- FREE insurance claim processing

*Please note discounts cannot be used in conjunction with any offers*

## LIFETIME CARE CLUB FEES FOR RABBITS

MAY 2023 - APRIL 2024

**Rabbit**  
Monthly £13.50

### Rabbit Lifetime Care package:

- Annual examination by a veterinary surgeon at time of vaccination
- Annual booster vaccinations – Myxomatosis, VHD and VHD2
- Flystrike control (one bottle of Rearguard® provided)
- Choose from either 1.5kgs bag Burgess Rabbit Pellets or a 1kg bag of Burgess Feeding Hay every month

### FREE monthly nurse checks including:

- Dental and diet advice
- Nail clipping (if needed)

### DISCOUNTS:

- 10% off consultations
- 25% off additional flystrike prevention (Rearguard®)
- 10% off neutering
- 10% off routine dentistry
- 10% off long term medication
- 10% off any pet shop items
- 10% off in-house blood tests
- FREE insurance claim processing

*Please note discounts cannot be used in conjunction with any offers*

## LIFETIME CARE CLUB APPLICATION FORM

MAY 2023 - APRIL 2024

Please fill in and post this form back to us, or return it to the surgery when you next visit.

### ABOUT YOUR PET

Please note that if Lifetime Care Club membership is cancelled before the annual renewal date, a £20 + VAT cancellation fee will be charged and the bill for goods received under the Lifetime Care Club will be payable immediately.

Pet Name	Age	Monthly Premium	Monthly Premium Date
			1st / 15th
			1st / 15th
			1st / 15th
			1st / 15th

Signature

### I have read and accept the Declaration

Date of Birth (required for security reasons)     /     /

Date     /     /     (This is your renewal date)

### ABOUT YOU (The veterinary account holder)

Please complete all sections:

Surname Mr/Mrs/Miss/Ms

Other names

Email address

Home address

County

Postcode

Phone number

Branch use Rutland Veterinary Centre I/D Bank details checked

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